

Installation / Product Warranty

THIS WARRANTY IS LIMITED TO THE EXTENT OF EACH MANUFACTURER'S PRODUCT WARRANTY. PLEASE CONSULT EACH MANUFACTURER'S WARRANTY DOCUMENTS FOR SPECIFIC WARRANTY INFORMATION.

We extend this warranty to the original purchaser for which the products were installed. This warranty is not transferable. This warranty does not apply when the products being installed are intended to be used for commercial applications or investment/rental properties. This warranty applies only to manually-operated custom products properly installed in the window, door or interior area for which they were intended. Installation of the product must be in accordance with manufacturer specifications. The product cannot be modified. It is the purchaser's responsibility to operate, maintain and clean the product in accordance with manufacturer specifications.

Damage to the product resulting from improper removal or reinstallation, misuse, abuse or discoloration due to sunlight or the passage of time is not covered by this warranty.

This warranty does not apply to conditions caused by normal wear and tear upon the product.

In no event shall R & B Enterprises or the manufacturer be liable for INCIDENTAL or CONSEQUENTIAL DAMAGES or for any other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. In the event of a defect under this warranty, we will repair or replace the product, at our option, to the extent of the manufacturer's warranty. Our warranty obligation excludes shipping charges and labor costs for measuring and installation, however, as a courtesy, within one year from the date of installation, we will provide on-site service (Phoenix-Metro area, Tucson and surrounding areas) to make necessary repairs or replacements at no charge provided the repair or replacement is due to a valid warranty claim. After one year, we will repair or replace the product to the extent of the manufacturer's warranty, provided it is returned to our location and it is determined that the claim is a valid warranty claim. Should you desire on-site service, a service-call fee will be charged (Only available in the Phoenix-Metro area, Tucson and surrounding areas) and the product will be repaired or replaced to the extent of the manufacturer's warranty, provided the claim is a valid warranty claim. Repairs will be made with like or similar parts. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Please consult your product specific warranty for additional details. Product specific warranty information can be obtained from our website.