

Our commitment to you...

Our products are designed for a lifetime of trouble free use in most applications. Legacy Window Coverings warrants against defects in materials or workmanship provided that the treatment is measured and installed correctly in the window for which they were intended, for as long as the original retail purchaser owns the product.

What you should know...

Moving parts such as cords may eventually wear out. Color and grain variation is normal in wood products. Materials can lose original color intensity, and PVC may discolor after long exposure to the sun. This warranty does not cover any conditions or damages resulting from normal wear and tear, misuse, exposure to the elements, fading or discoloration over time (with the exception of Woodlore Shutters which are warranted against discoloration under normal conditions).

What you can expect...

In the unlikely event that warranty service is needed please contact the dealer from whom you purchased the product. Legacy Window Coverings reserves the right to inspect the product. Repairs will be made with like or similar parts. Our warranty excludes shipping charges, cost of removal or reinstallation. You may be entitled to other rights which vary from state to state.